

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 18<sup>th</sup> day of July 2016

In C.G.No: 489/ 2015-16/Kurnool Circle

*Present*

*Sri J.V.T.S. Prasad*  
*Sri N.Siva Sankar Prasad*  
*Sri T. Rajeswara Rao*

*Chairperson (I/c)*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri B. Venkoji Rao  
C/o B. Sankar Rao  
D.No:15-9-12-134  
Maruthi Nagar  
Nandikotkur – Post Office  
Nandikotkur Mandal  
Kurnool – Dist  
518401

Complainant

AND

1.Assistant Engineer/Nandikotkur  
2.Assistant Divisional Engineer/Nandikotkur  
3.Divisional Engineer/Kurnool

Respondents

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Sri B.Venkoji Rao C/o B.Sankar Rao is a resident of D.No:15-9-12-134, , Maruthi Nagar, Nandikotkur mandal, Kurnool-Dist ,here in called the complainant, In his complaint dt:07.01.2016 filed in the Forum on dt:07.01.2016 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of D.No:15-9-12-134, , Maruthi Nagar, Nandikotkur mandal, Kurnool-Dist.
2. At 40 A/9-1 pole the black cable wire are jointed. Frequently there are burnings at the cable . In that colony almost all the cable is damaged .
3. So, kindly rectify the problem.

Notices were served upon the respondents duly enclosing a copy of complaint.

C.G.No:489/2015-16/Kurnool Circle

DESPATCHE  
DATE 26/07

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The respondent-2 i.e.the Assistant Divisional Engineer/Operationn/Nandikotkur in his written submission dt:25.01.2016 , which is received in this office on dt:30.01.2016 stated that:

1. Replaced damaged cable duly enclosing the letter of the consumer for attended the redressal of his grievance.

**Findings of Forum**

1. During the Vidyut Adalat at Nandikotkur of Kurnool District on 07.01.2016, Sri B. Venkoji Rao has filed a petition before the Forum where in he has informed that the cable running on the poles of their colony was damaged and burning are occurring regularly at the cable joints and hence requested for change of the cable.
2. The Respondent 2 in his letter dated 25.01.2016 received in the Forum on 30.01.2016 submitted that the damaged cable in the colony was replaced . The complainant has also expressed his satisfaction on completion of works.

**ORDER**

As much as the grievance of the complainant has been resolved by respondents to his satisfaction the case is disposed off .

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 18<sup>th</sup> day of July 2016

Sd/-

Member(Legal)

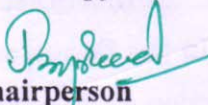
Sd/-

Member(Accounts)

Sd/-

Chairperson

True Copy

  
Chairperson

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.